# General terms of delivery and payment of BISO Schrattenecker GmbH

These general terms of business apply generally to transactions between companies. Should these terms also apply exceptionally to transactions with consumers, they are only valid to the extent that they do not contraven to Austrian customer protection more process. Our purely confidence are performed based solely on the following terms. Our general terms of delivery and payment also apply to all future agreements pertaining to our business relationship, even when no such reference is made in individual cases; these especially apply to the delivery of spare parts, as well as to repair agreements. Any amendments and addenda become binding for us only when acknowledged by us in writing The following provisions regarding the delivery of goods also apply accordingly to services.

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2. Offers and agreement conclusion:

The agreement is deemed to be concluded by us only at the moment of our written acceptance of the signed purchase order. We reserve the right to accept your purchase order. within a month. In order to be valid, any amendments and addend a to the agreement must be acknowledged by us in writing. The terms of purchase of our agreement partner are binding for us only when expressly acknowledged by us in writing. Our offers are subject to change. All agreements become binding for us only when acknowledged by us in writing. Our offers are subject to change. All agreements become binding for us only when acknowledged by us in writing. However, our agreement partner cannot appeal to this provision if we make the delivery without writine acknowledgement. Should conflicts arise between contractual documents, the contract text drawn up by us is deemed valid. Our agreement partner has the obligation to verify our acknowledgements. Should our partner raise no objection within 10 days of its receipt, we will deem our acknowledgement to have been accepted by our agreement partner. We reserve the right to make changes in structures, dimensions and weights as far as those are necessary or useful. In the fulliment of the agreement requires import and export learners, approvals for transactions in foreign currencies and other approvals from authorities, our agreement partner responsible for the purchase must perform all due delligence for the timely procurement of the required

# 3. Plans and documents:

As frain and documents.

Information included in catalogs, leaflets, newsletters, notices, images, the homepage and price lists regarding weight, dimensions, price, power etc. are definitive only when express reference was made by us in a written acknowledgement.

### 4. Cancellation taxes:

Upon a cancellation made by our agreement partner, we are entitled to claim a 15% cancellation tax and, in the case of a special order after the execution has started, a tax amounting to 25% of the agreement value, notwithstanding the validity of reparations or compensation according to paragraph § 1168 of the Austrian Civil Code (ABGB). All returned goods must be appropriately packed and shipped ex works, the transport shall be at the shipper's risk until the arrival of goods at our factory. The goods may be returned only with our prior written consent to that effect.

The stated prices are prices valid at the conclusion of the agreement and, aside from another agreement to that effect, are to be understood as excluding VAT. We are entitled to raise prices if, at the delivery, an unforeseen change of the circumstances underlying the agreed price calculation has occurred that cannot be influenced by BISO Schrattenecker GmbH. This applies especially in the case of price variations, i.e. changes in our purchasing prices, subsequent introduction or increase of taxes, duties and other public taxes, transport fees and other expenses that would directly or indirectly affect our delivery or increase its cost. Therefore, the billing price is the price valid on the day of the delivery

Given no other agreement
a) prices should be understood as stated prices at the internal delivery store, not including packing, loading and transportation

b) packing is normally done to avoid damage to the goods during transportation in normal conditions to the agreed destination, on our agreement partner's expense; this point

may be recalled only based on agreement.

Upon the conclusion of the agreement where prices are to be stated later, the billing prices will be our prices valid on the day of the delivery (catalog prices)

Given no other agreement, the time of delivery starts with the moment in the list below that comes last:

a) the date of (written) acceptance of the signed purchase order; b) the date when our agreement partner meets all the technical, commercial and financial requirements ensuing from the agreement; c) the date when we receive an advance payment, before de goods delivery and/or after a secured note was received or payment has been ensured in another way. The time of delivery is mel fl, until lis expiration, the preparation for delivery was comminicated or the delivery object has left def actory. Given no other written agreement, the times of delivery are not binding for us. They depend on the delivery capabilities of our suppliers. Depending on circumstances, we strive to meet the promised deadlines. Therefore, given that we the times of delivery are not binding, which is the description of the delivery capabilities of our suppliers. Depending on circumstances, we strive to meet the promised deadlines. Therefore, given that we the times of delivery are not binding, we have no obligation to pay penalities, the agreement of which we expressly contradict. The time of delivery is prolonged in case of measures due to labor conflicts, especially strikes and lock-downs, and to all conditions independent of the will of the party, such as fire, conscription, confiscation, embargo, foreign currency transfer interdictions, revolution, lack of means of transportation, general lack of fuel, energy consumption restrictions, production and delivery delays caused by our contract partners (subcontractors). The time of delivery shall be accordingly prolonged with the duration of these measures and events. We are not lable for the situations described above even if these occur in the course of an ongoing delay. Should we be at fault for the delay of the delivery, our agreement partner is entitled to request the completion of the work or to set a reasonable time for completing the entire performance under threat of whithdrawal. If the subsequent time is not met for reasons inequable to us, our agreement partner may terminate by written notice the part of the agreement that concerns the pieces that have not yet been delivered. The same is valid for goods already delivered that cannot be properly used in the absence of the goods not yet delivered. We are liable for paying a reparation only when the delay was premeditated or due to serious errors. For the partial deliveries not affected by the withdrawal, we are entitled to claim the agreed price. Our agreement partner must return de goods already delivered that cannot be used. Any claims from our agreement partner due to our delay other than those stated in this paragraph, are excluded. Regardless of the reason, our agreement partner may not postpone the times of delivery without our written consent. If our agreement partner states their desire to receive the delivery or partial delivery later han agreed, we are entitled to either terminate de agreement or to insist on the fulfilliment of the terms of the agreement, with the agreement partner liable to pay at the time stated in the agreement. In both cases, our agreement partner is liable to pay full reparation, including storage expenses. If we agree to a postponement of the time of delivery, we are entitled to adapt accordingly the times of delivery and the prices, even if a fixed price was expressly agreed.

7. I ranser or risk:

Given no other agreement, the goods are sold "ex internal delivery store" (preparation for taking-over). Normally, the international commercial terms (incoterms) apply, in the version valid at the conclusion of the agreement. Transports are the agreement partner's responsibility. The choice of beginning remains at the shipper's discretion. If the agreement partner opts for a special way or means of transportation, the transport shall be invoiced separately. The delivery which can use the able to goo freely and safely to the unloading place and must be able to be unloaded immediately. All additional expenses and damages resulted from not fulfilling this obligation, as well as third party claims shall be paid to us. Unloading of the means of transportation is the agreement partner's obligation, even if the transport company is contracted by us; in such cases, we act as representatives of the agreement partner. If, upon loading, our employees perform certain work, they act as workers ceded by us to our agreement partner. The goods shall be insured by us against damages during transportation based only on a express written direction, at the expense of our agreement partner.

6. Fayments shall be performed according to the information contained in the order agreed and signed by us. If no payment dates were provided, the invoice must be paid against within 30 days of its issue; the value added tax that may be included in the invoice must be paid to days of the invoice issue. We accept promissory notes only based on express agreement and only as payment. Our agreement partner shall always bear the expenses. We invaries are considerating when the amount has been registered in express any account in a continuous payment, our significant parties and in adjustment of the agreement and only apparent, when the adjustment is a continuous payment of the agreement and only apparent payment of the agreement and only apparent payment of the agreement and a postpone the performance of our contractual payment of the agreement and a postpone the performance of our contractual payment of the agreement and a postpone the performance of our contractual payment of the agreement and a postpone the performance of our contractual payment of the agreement and a postpone the performance of our contractual payment of the agreement and a postpone the performance of the terms of the agreement and a postpone the performance of our contractual payment of the agreement and a postpone the performance of our contractual payment of the agreement and a postpone the performance of our contractual payment of the agreement and a postpone the performance of our contractual payment of the agreement and a postpone the performance of the terms of the agreement and a postpone the performance of our contractual payment of the performance of the terms of the agreement and a postpone the performance of the terms of the agreement and a postpone the performance of the terms of the agreement and a postpone the performance of the terms of the agreement and a postpone the performance of the terms of the agreement and a postpone the performance of the terms of the agreement and a postpone the performance of the terms of the agreement and a postpone the performance of the terms of the agreement and a postpone the performance of the terms of the performance of the performance of the terms of the performance of the performance of the terms of the perf

b) resort to the reasonable extension of the time of delivery

of declare outstanding the entire purchase price not yet paid,
d) as long as there is no justification from our agreement partner, a payment delay penalty of 8% above the basic interest of the European Central Bank shall be calculated, or we
may terminate the agreement in case an appropriate deadline is not met. Additionally, our agreement partner must compensate us regarding the costs pertaining to notices and
processing. Should these terms of payment be violated or, after the conclusion the agreement, should we become aware of a series of circumstances that cast doubt upon the processing, Should under learned to payment be whaten of male the christonin in the gleeniem; is should be used in a ware of a sense of unconstances that case should up of the solvency of our agreement partner, we are entitled to immediately declare outstanding all our claims, even those arising from other agreements in this case, we are entitled to request mandatory advance payment of deliveries not yet performed, as well as those arising from other agreements or to terminate de agreement and to request reparations amounting to the value of the services performed by us. Our right to being returned the delivered goods under reserve of property rights until their full payment remains unaffected. In case of payment delay, upon our request, our agreement partner also has the obligation to give adequate indemnity to cover for all open debts, including interests, expenses and costs pertaining to notices and processing. Should an installment plan be agreed, in case of even a single installment not being paid, the entire unpaid amount becomes outstanding. Also, in this case interests amounting to 8% above the basic interest of the European Central Bank from the amount due are calculated. Entered payments are registered first as costs (expenses), then as interests and finally as capital. We may sesue statements regarding the changing of the payment destination

within four weeks of its receipt. We are entitled to register even dedicated payments to safe invoices, i.e. the oldest invoices.

Nemerous of the property right:

We reserve the property right and goods shipped by us until the fulfillment of all financial obligations by our agreement partner. We are entitled at all time to enter on the property right. If our business or on the financial obligation is the property right of all goods shipped by us until the fulfillment of all financial obligations by our agreement partner. We are entitled at all time to enter on the property right. If our promise of the business or on the financial or other to definitely our goods. Our agreement partner must fulfill the formal intelligence of retention of the reservation of the property right. If our properties of the business or on the financial reservation of the property right. If our properties of the business of the property right. If our properties of the business of the property right. If our properties of the business of the business of the property right. If our properties of the business of the property right. If our properties of the business of the property right. If our properties of the business of the property right. If our properties of the business of the property right. If our properties of the business of the property right. If our properties of the business of the property right. If our properties of the business of the property right. If our properties of the property right is not properties of the property right. If our properties of the property right is not properties of the property right. If our properties of the property right is not properties of the pr goods are processed or combined with other objects that do not belong to us (mixed or adjoined), we shall have joint properly right over the resulted new object in a proportion according to the value of our goods in reference to the other processed combined object at the moment of processing or combination. The reservation of our property right over the resulted new object in a proportion according to the value of our goods in reference to the other processed combined object at the moment of processing or combination. The reservation of our property right or a third party, especially credit institutions. Our agreement partner may not alienate to a third party, especially credit institutions. Our agreement partner may not alienate to a third party our goods or the rights over them as long as the goods are under reservation of the property right without our express written consent regarding this alienation. The claims resulted from the resale to third parties of the goods under the reservation of our property right, regardless if the goods are raw, processed or combined, shall be ceded by our agreement partner in our favor up to the value of the our claims, together with all interests and expenses, regardless if the goods under the reservation of our property right have been alienated in a raw, processed or combined state to a buyer or several buyers. Our agreement partner has the obligation to register in the accounting the granting of claims and, upon our request, to communicate the granting of the claims to the buyer.

In case of sequestration or other claims of rights, our agreement partner has the obligation to immediately notify us of this and to claim our property right. Our agreement partner In case o seprestration to dreft claims (or injuries, do agreement patient is an exception) in the mistorial process of the property injuries. Do agreement patient is an exception of the property injuries of the property injuries. The reservation of the property injuries of the property injuries of the property injuries. The property injuries of the property injuries of the property injuries of the property injuries. The property injuries of the property injuries of the property injuries of the property injuries. The property injuries of the property injuries of the property injuries of the property injuries. The property injuries of the property injuries of the property injuries of the property injuries. The property injuries of the property injuries of the property injuries of the property injuries. The property injuries of the property injuries of the property injuries of the property injuries. The property injuries of the property injuries of the property injuries of the property injuries. The property injuries of the property injuries of the property injuries of the property injuries. The property injuries of the property injuries of the property injuries of the property injuries. The property injuries of the property injuries of the property injuries of the property injuries. The property injuries of the property injur

### 10. Warranty and compensation:

warranty upon purchasing used (second hand) goods and upon undertaking of repair contracts or in case of any modifications or transformations. Our public statements regarding the object are binding for us only if they are acknowledged by us expressly in writing. We take no responsibility for the statements made by the manufacturer, the importer in the EEC or by any other person that regards themselves as manufacture. Our goods offer only the degree of safety expected as ensuing from the approval regulations, the instructions for use, our regulations regarding the treatment of the purchased goods, especially regarding all the stipulated checks, and from other stated indications. Our agreement partner has the obligation to thoroughly check the goods delivered by us immediately after their arrival; or agreement partner must notify us in writing of any deficiencies found within 14 days from delivery; the deficiencies that cannot be found during these checks must be notified immediately after their occurrence and any processing of the goods must be stopped immediately; after the obligation of the goods must be stopped immediately; faller to abide by this clause may cause the floss of all rights. In case of litigation, may invoke the absence of essence and form conditions of the notification, even if we did not resort to this outside court. Our obligation to cover the warranty applies only to deficiencies occurred in the context of observance conditions of the notification, even if we did not resort to this obusines court. Uur obligation to cover the warranty applies only to deficience-less occurred in the context of observance of the operating instructions and normal operation conditions. The warranty does not cover deficiencies caused by incorrect maintenance and care, incorrect handling or by repairs and alterations performed without our written consent by someone of their han us or the persons delegated by us, and in any zice, accusated by normal wear and test when the warranty becomes void in case, caused by normal wear and test and the warranty becomes vice in case, caused by normal wear and test and one of the warranty becomes vice in case, and the persons were the second of the warranty because the warrant that the deficiency was not caused by us, our agreement partner has the obligation to pay for all the expenses incurred. For works performed during the warranty period, our agreement partner must provide us free of charge with the required assistance means, as well as hosting equipment, power etc. The exchanged spare parts become our property. By remedying a deficiency, the warranty period is not prolonged, blocked or interrupted. Validation of the deficiencies cose not give our agreement partner the right to invoke the exception of failure to fulfill the contract, to change payment conditions, especially regarding the total or partial cancellation of the payment. It is acknowledged as expressly agreed that, based on these performance conditions, we have no obligation to pay any compensation to our agreement partner in case of defects found in goods that expressly algebra mit, call getter the contract price of the contr performed services must be validated in court within a year of the expiration of the warranty period set in the agreement; otherwise, the claims become invalid. Compensation claims are also accluded if we were not previously notified in writing to remedy the deficiencies within a reasonable interfarme. By unconditionally concluding the agreement, our agreement partner renounces to all the pre-contract protection clauses from our side, such as the obligation of notification or calification as long as we cannot be repreached with any maffesance or gross negligence. This is valid especially when the agreement is awarded within a bidding procedure, where our services are planned and described by the agreement partner or by a third party delegated by the partner. Warranty and compensation claims from works requested by our agreement partner to our employees or agents. within the performance of the contractual services, but that do not belong to the agreed service content, are totally excluded since in this case our employees are considered ceded workforce. If we have undertaken a penalty payment obligation in the agreement, the right of reduction of the payment by a judge applies. If the right of reduction by a judge that some an be validated by us based on the guidelines of the ight of reduction by a judge.

### 11. Force majeure:

We are totally or partially experated from the timely fulfillment of the agreement if we are prevented to do so by force majeure events. The event recognized as force majeure occur unforeseen, are inevitable and cannot be influenced by our will. Strikes and labor conflicts are considered force majeure events. The agreement partner affected by a force majeure event may be exonerated by the fulfillment of their obligations based on the occurrence of a force majeure event only if they send us immediately or, at latest, within five calendar days, a written communication regarding the beginning and the end of the event, confirmed by state authorities or the chamber of commerce of the delivery country, the cause, the expected effect and the duration of the delay, in case of force majeure, the agreement partner has the obligation to take all measures for deliminating or mitigating the problems and possible damage and to keep us permanently informed in this respect, otherwise, they shall have to pay us compensations. The deadlines that cannot be met because of force majeure events are prolonged by the time period affected by the force majeure events or by a time period mutually agreed by the two parties. If a force majeure because index injuries events are principled by the implement aniastic by the river injuries event as its more than two weeks, we shall convene with the agreement partner, based on negotiations, a way to fight the effects on the execution of the contract. Should no agreeable solution be found, the agreement may be totally or partially terminated. In this case, the agreement partner has the obligation to pay for all the services performed by us

## 12. The right to compensation and retention:

Our agreement partner may compensate our claims only with other claims set out in court or recognized by us. Our agreement partner may not retain payments resulted from warranty or compensation claims. On the other hand, in case of a repair or sale, we are entitled to retain objects, even belonging to the agreement partner, until the fulfillment of our claims resulted from the existing business relationship.

## 13. Product warranty:

13. Product warranty:
As long as the provisions of the product warranty law are mandatory, they are the basis of this agreement. The buyer states that has knowledge of all the published indications and cautions regarding the dangerous character of the goods. This are considered to be cautions from up ranty. Enteremore, the buyer undertakes in their turn to caution accordingly their buyers and to impose them de same obligation of cautioning for other contractual relationships. In case of breech of this provision, the buyer exorterates us of any responsibility for proven damage based on any legal provision. The buyer waives their right to sue for compensation according to paragraph § 12 of the product warranty law. aily responsionary for proven demands used to in any regal problem. The Objective Markes intering facility of the Control of t suit for compensation towards as. Our warranty for damaged products, in case they cannot be replaced, is limited, depending on their value, to our own mandatory civil liability nsurance (EUR 3.633.641.71)

Data required for contract execution and accounting, such as name, address and accounting data of our agreement partner shall be stored in our electronic system. The parties undertake to keep information resulted from business relationships strictly confidential to third parties

15. Court of competent jurisdiction, governing strainly continued to the agreement is the court in 4910 Ried im Innkreis. However, we are entitled to appeal to a different court of competent jurisdiction for all ligitations resulted directly or indirectly from the agreement is the court in 4910 Ried im Innkreis. However, we are entitled to appeal to a different court in 4910 Ried im Innkreis. However, we are entitled to appeal to a different court in 4910 Ried im Innkreis. However, we are entitled to appeal to a different court in 4910 Ried im Innkreis. However, we are entitled to appeal to a different court in 4910 Ried im Innkreis. However, we are entitled to appeal to a different court in 4910 Ried im Innkreis. However, we are entitled to appeal to a different court in 4910 Ried im Innkreis. However, we are entitled to appeal to a different court in 4910 Ried im Innkreis. However, we are entitled to appeal to a different court in 4910 Ried im Innkreis. However, we are entitled to appeal to a different court in 4910 Ried im Innkreis. However, we are entitled to appeal to a different court in 4910 Ried im Innkreis. However, we are entitled to appeal to a different court in 4910 Ried im Innkreis. However, we are entitled to appeal to a different court in 4910 Ried im Innkreis. However, we are entitled to appeal to a different court in 4910 Ried im Innkreis. However, we are entitled to appeal to a different court in 4910 Ried im Innkreis. However, we are entitled to appeal to a different court in 4910 Ried im Innkreis. However, we are entitled to appeal to a different court in 4910 Ried im Innkreis. However, we are entitled to appeal to a different court in 4910 Ried im Innkreis. However, we are entitled to appeal to a different court in 4910 Ried im Innkreis. However, we are entitled to appeal to a different court in 4910 Ried im Innkreis. However, we are entitled to appeal to a different court in 4910 Ried im Innkreis. However, we are entitled to appeal to a different court in 4910 Ried im Innkreis. However, w the Austrian law, excluding the United Nations Convention on Contracts for the International Sale of Goods (CISG). The place of performance for delivery and payment is our the Austrain law, exclusing the United Nations Convention on Contracts for the international Sale of Goods (CISG). The place of performance for delivery and payment is our headquarters, even if the shipping is made somewhere else according to the agreement.

16. Invalidity, additional regulations:

These general terms of business remain binding even if some individual points lose their validity. The legally invalid point shall be replaced with another, legally valid and as close

as possible to the economic meaning of the invalid agreement point. Our agreement partner states that, even in case of a modification of the legal status by these general terms of business, they will bring no prejudice to their advantage to the price structure.